

DevOps 2.0

The Path to Continuous Merge
& Happy Developers

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Agenda

Background

What is Continuous Merge?

... and how can I use CM
to get my PRs merged faster?



The Software Delivery Management Platform for Engineering Leaders

People with whom we're proud to partner



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MURAL

A Brief History of Software Development

Waterfall

Giant PRD and you build what your manager wants
Release Cycle - 9 - 24 months

Agile

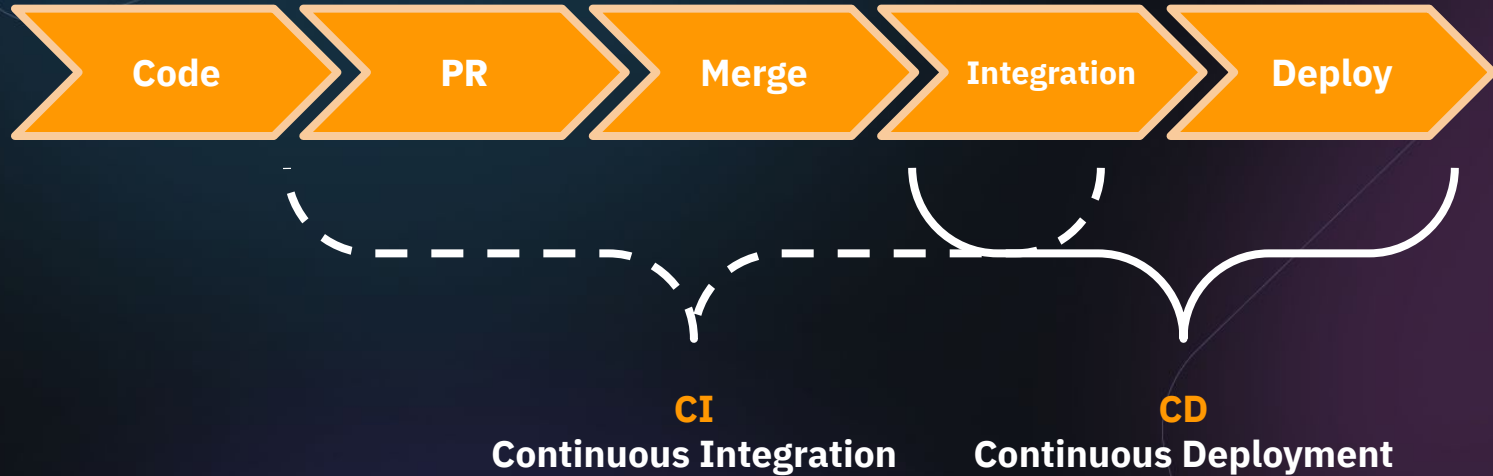
Sprints! Story Points!
Standups!
5000 arguments on what is Agile and what is not.
Toss it over: its an ops problem, works for me.

DevOps

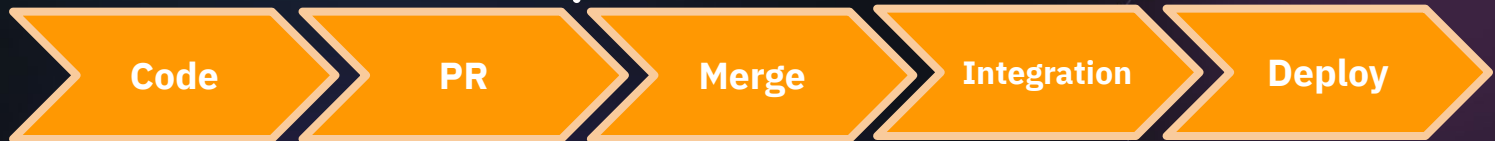
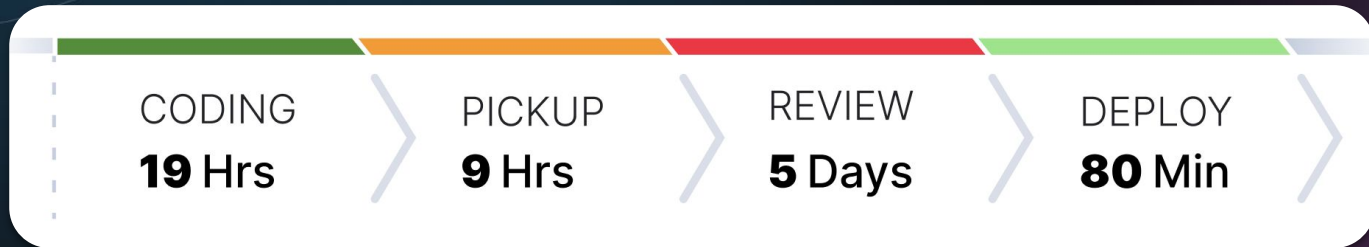
I need to run what I write?
Pull Request for code review to see if its ready for testing.

Unit tests, user tests, tests for tests and more tests. Tests pass? Great!
Deploy or Deliver.

CI / CD approach



Code is getting **stuck** here



LinearB Labs

Pull Request Research

~1 Million

Pull Requests

3.9M

Reviews

25.6K

Developers

Pull Requests are **mostly idle**



50% of PRs are idle
50.4% of lifespan



33% of PRs are idle
77.8% of lifespan

No Movement == No Merging

Delays cause... **more delays!**

For PRs that span more than one day:

50.1% of PRs are idle
81.3% of lifespan



Get your PR picked up **within 1 hour**
to give it a chance to be a **“Same Day PR”**

So, what's missing?

Knowledge

for developers

Who should review this?

What's required to get
this merged?

What's the best way to
push this forward?

Context

for Reviewers

What kind of change?

Should I look at this?
Now?

How much effort?

Is it safe? What's the
risk?

Flexibility / Automation

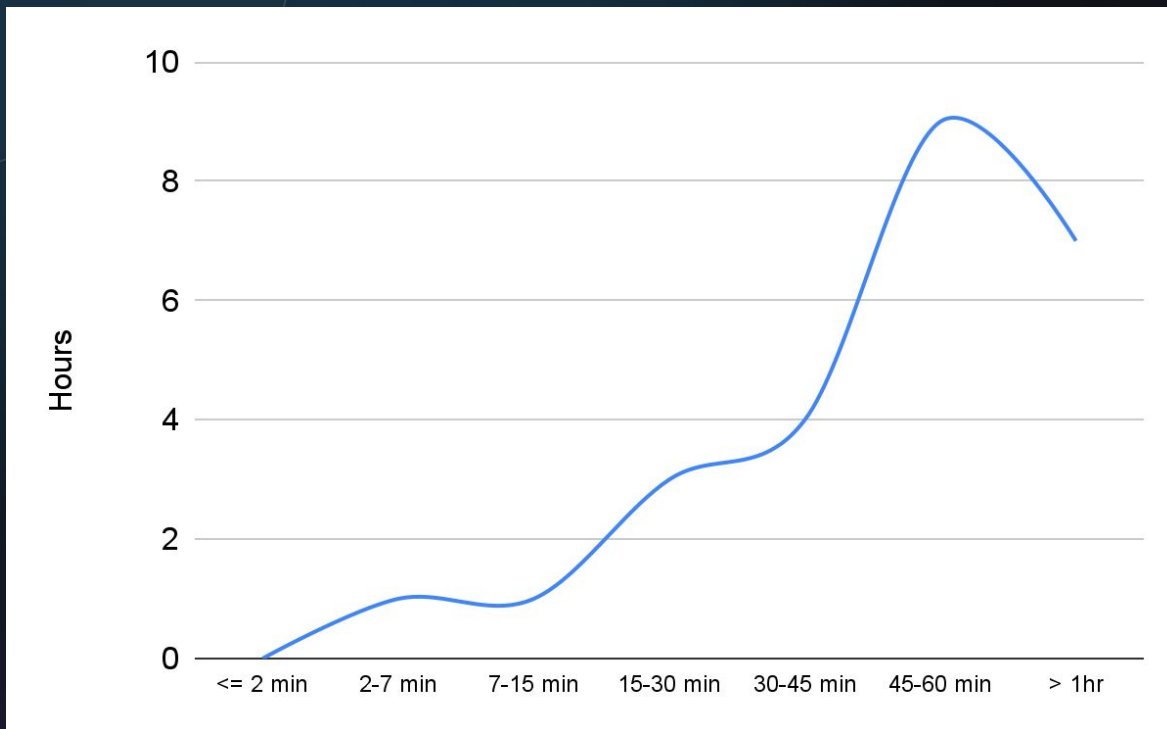
for the team

Can we reduce toil?

Must we review all PRs
in the same way?

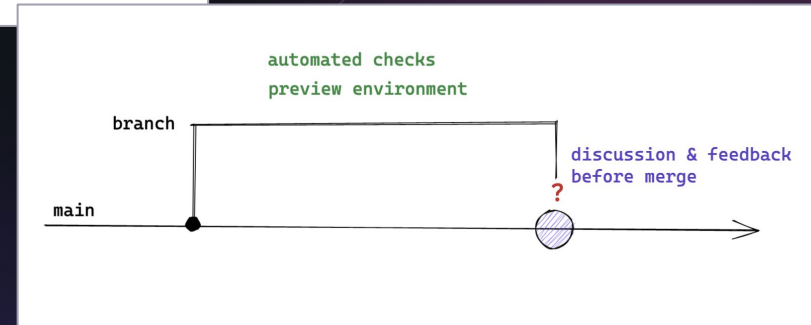
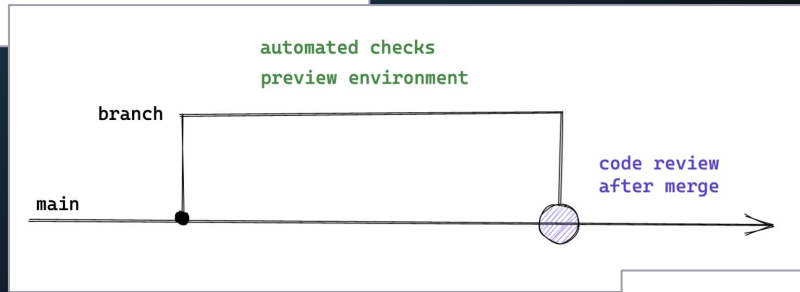
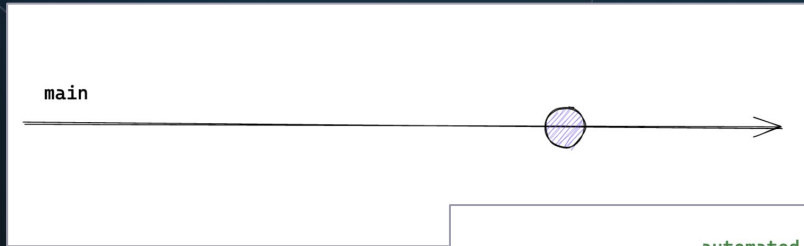
How do we enforce
best practices?

Estimated Review Time



Ship / Show / Ask

([Rouan Wilsenach](#))



Thinking about a Solution

Open Discussion

Required Capabilities?

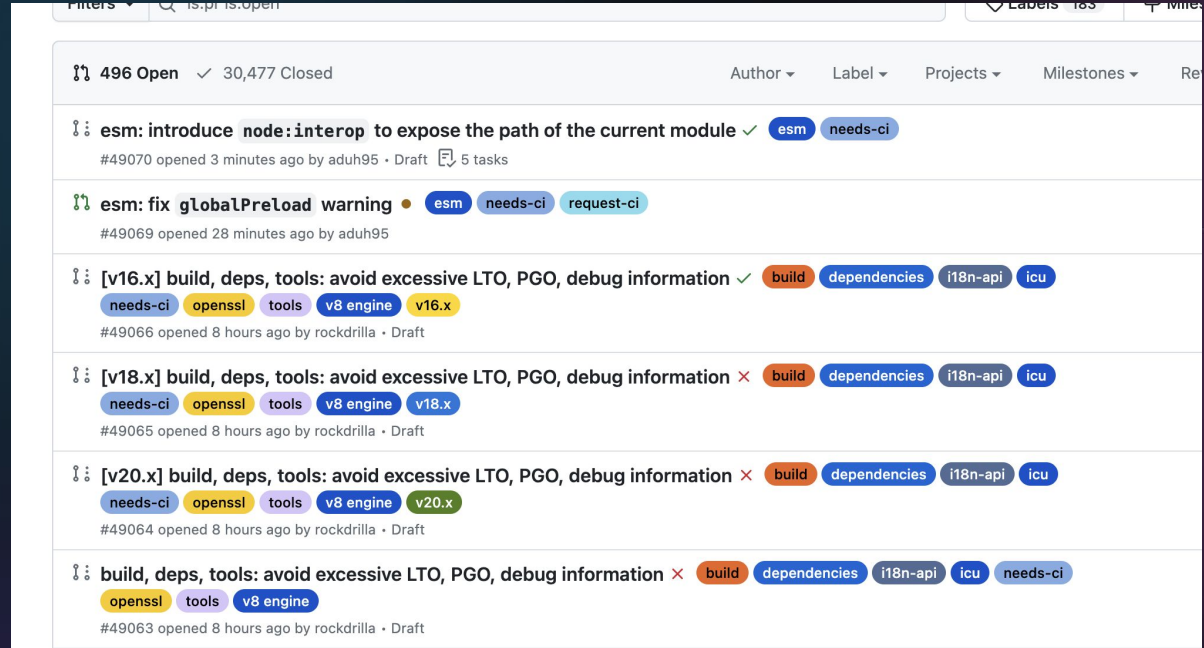
How should this run?

What to avoid?

Building Blocks for a Solution

Context

- PR Labels
- Comments
- PR title + description
- Badges



Building Blocks for a Solution

Reviewers

- Find a (the best) reviewer
- Add a reviewer (e.g. security team; best reviewer)
 - optional / required
- Change number of required reviewers (2->1, 1->0 etc.)

Building Blocks for a Solution

Actions on PRs

- Reject (request changes) + comment
- Approve
- Merge
- Close

Advanced

Integrations

- Trigger external systems (e.g. Slack)
 - github actions!
- Play nice & leverage pipeline tools
 - Tests, Coverage, Security etc.

Scale

- Org, group and per-repo rules

Putting it all Together

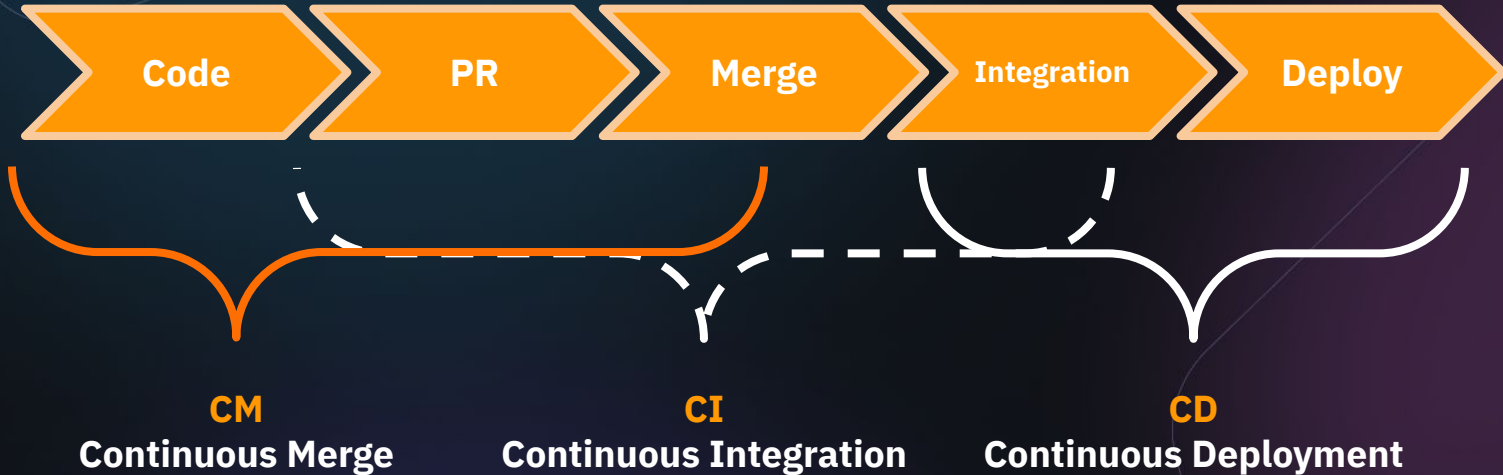
Run mode

- Run in pipeline (e.g. github actions)
- Rerun on changes in PR/MR (push, comment, etc.)

Dev Friendly - Solve our problems using code

- Programmable rule file inside the repo
 - Everyone can see the rules, understand how it works, collaborate
 - Versioned
 - Programmable logic

CM / CI / CD approach



Multiple PR Review Paths

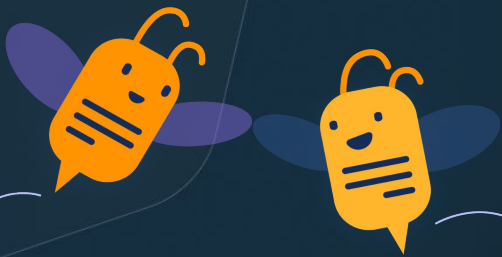
Code-as-policy to classify & route pull request

```
automations:  
  gateway_review:  
    if:  
      - {{ files | match(regex=r/gateway\\/) | some }}  
    run:  
      - action: add-reviewers@v1  
        args:  
          reviewers: [AtsukoM]
```

Add Context Tags

Find the Right Reviewer

Require More Reviews



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Thank You!

Q&A

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